

Managed Infrastructure Services (MIS)

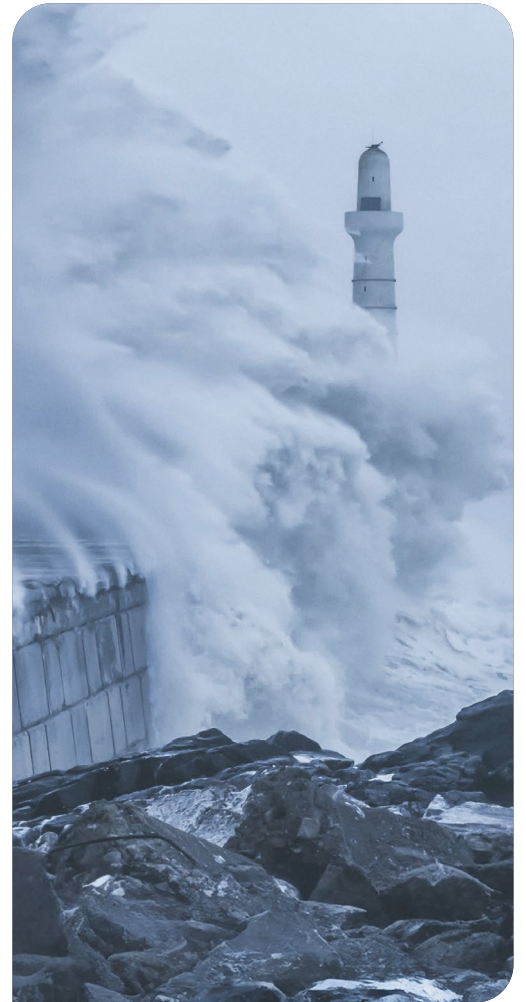
Empower your business with expert
Managed Infrastructure Services

INTRODUCTION

Empower your business with expert Managed Infrastructure Services

In an era where digital infrastructure forms the backbone of every business, Managed Infrastructure Services (MIS) are essential for ensuring robust, secure, and efficient IT operations.

MIS encompasses comprehensive management of your organisation's IT infrastructure, including networks, servers, and security systems. By entrusting these critical components to experienced professionals, businesses can focus on core activities, reduce operational costs, the burden for compliance, and enhance cybersecurity resilience. Reliance Cyber's MIS offers tailored solutions that adapt to your unique requirements, providing peace of mind and strategic support for your digital journey.



We partner with:

Google

Microsoft

paloalto
NETWORKS

FORTINET

CHECK POINT

CISCO

Data breaches cost:




3million
on average



WHY IS IT IMPORTANT?

Simplify your cybersecurity, maximise efficiency

Why Reliance Cyber's MIS?

-  **Cost-effective security:** Avoid the high costs of in-house security teams. Our services start at a fraction of the typical £500,000 annual expense for comprehensive security, including monitoring, data storage, and specialised technologies
-  **24/7 expert management:** Our skilled engineers handle on-boarding, system maintenance, and rapid response to issues, ensuring your IT team can focus on core business activities
-  **Predictable budgeting:** Enjoy a clear, yearly cost structure that aligns with your budget and needs, supporting lower cyber insurance costs and higher return on investment




Our comprehensive offerings

-  **Rapid configuration & maintenance:** Including firewalls, access layer, network access control (NAC), cloud, web application firewalls (WAF), load balancer, remote access and proxy solutions
-  **Round-the-clock technical support:** Industry-leading professionals available 24/7 to keep your infrastructure secure
-  **Real-world expertise & effective communication:** Access to our extensive knowledge base and easy communication through the ServiceNow portal
-  **Predictable costs & day-to-day change management:** No surprise charges, with proactive management of potential changes

Downtime costs:

£ **4,400**
per minute

Tailored service tiers for every need

-  **Core Protect:** Foundational network device management, primary focus on core perimeter security, operational hours 8am to 5pm with extended support available
-  **Advanced Protect:** Complete device management, 24/7 operation, and proactive issue resolution for smoother business operations
-  **Complete Protect:** Our premium offering with a dedicated named engineer for personalised service, full policy reviews, and comprehensive support

Service matrix

Service aspect	Core Protect	Advanced Protect	Complete Protect
Getting started	Easy setup with essential control tools	Core setup plus additional control features	Advanced setup with comprehensive control and integration options
Availability & customer support	Business hours support, regular service reports, and access to our help portal	24/7 support, all Core features, plus detailed service reviews	24/7 support with a personal touch from a dedicated expert
Data safety & recovery	Daily data backups and recovery options	Daily backup and recovery, device replacement management	Daily backup and recovery, device replacement, safety audits
Keeping systems up-to-date	We'll let you know when updates are needed	We manage update schedules and major bi-annual updates for you	Advanced features plus more frequent minor updates
System checks & maintenance	Initial system checks at setup	Regular system clean-ups and annual best practices checks	Advanced checks plus more frequent best practices reviews

Why choose us?



Strategic business partner: More than just service providers, we align our solutions with your business goals



Simplified resource management: We handle the complexities of cybersecurity, so you can focus on your core business



Vendor-agnostic approach: Integration of the best technologies from industry leaders for a holistic security solution. Our vendor agnostic approach means we can also work with your existing stack, ensuring you get the most out of your investment without the need to outlay more



Transparent pricing: No upfront on-boarding costs. Clear, monthly costs with no hidden fees



Enterprise tech for mid-market: Access to advanced technology at a cost-effective rate



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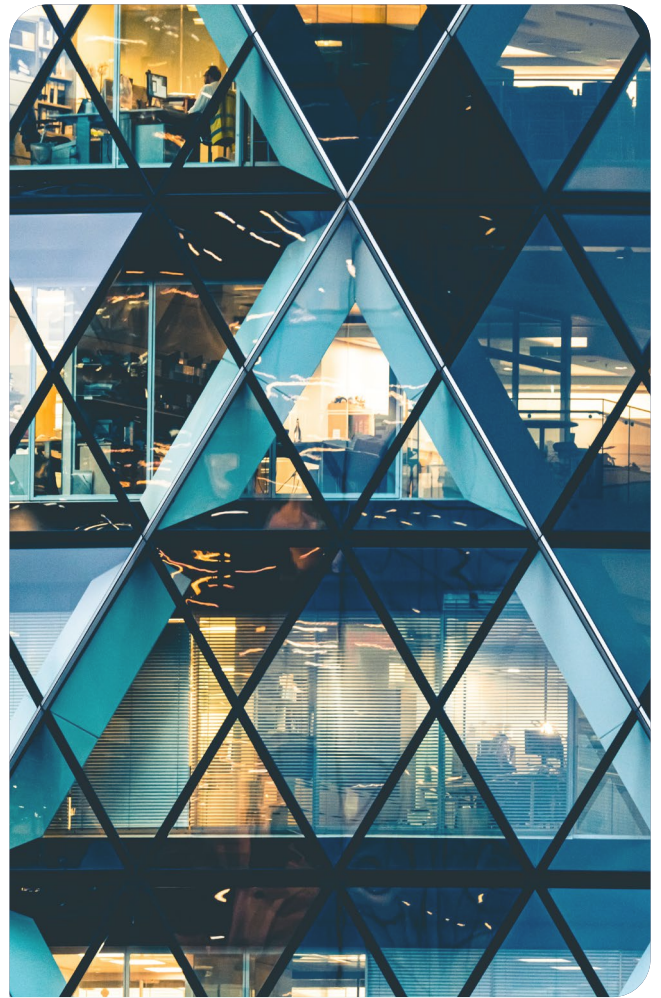
HOW WE DO IT

About Reliance Cyber

At Reliance Cyber, we believe in truly partnering with our customers. We work with organisations in many different sectors, to defend them against advanced cyber threats including up to nation-state-level.

We develop a real, in-depth understanding of the risks an organisation faces and develop bespoke solutions. Our industry-leading cyber security expertise and experience enable organisations to focus on the things that they do best.

- **We believe** that all companies should be secure and be able to have the same level of protection as the largest enterprises
- **We partner** with market leading technology companies like Microsoft, Check Point, Fortinet, Cisco, Google and Zscaler to allow us to deliver 24/7/365 cover
- **We deliver** Managed XDR & MIS security services & Consultancy to SMB/enterprise organisations to ensure protection & to help speed up adoption of vendors' latest technology, via flexible finance solutions



Ready
for robust,
cost-effective
security?

Start with a network health check or asset discovery for a comprehensive analysis.

Contact us at
+44 (0)845 519 2946 or email
contact@reliancecyber.com

reliancecyber.com

CASE STUDY

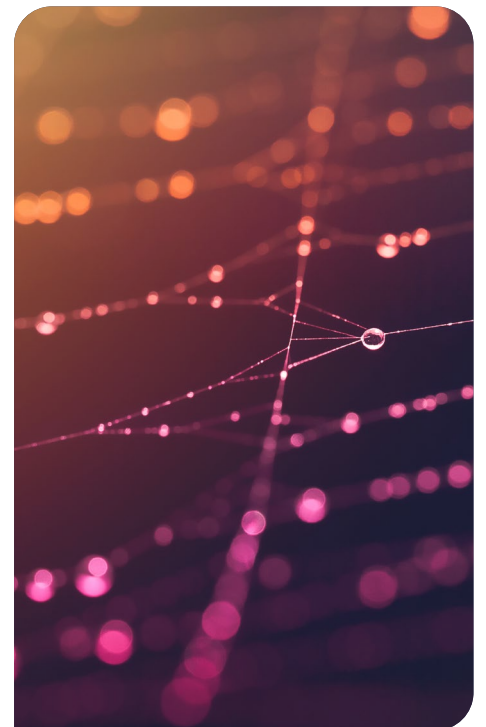
MIS in action

Our success story with a global retailer, overseeing operations across five continents with over 500 security devices, stands testimony to the seamless integration and optimal operation of our MIS.

A global retailer with operations across five continents using over 500 security devices selected Reliance Cyber to provide MIS. The multi-year contract called on us to provide ongoing design, operation and maintenance of the customer's global solution, securing the perimeter and maintaining the integrity of the estate.

During the onboarding process, each geographical region was also reviewed individually to identify unique local processes and procedures to ensure continuity. As a part of improving their AWS management the customer asked Reliance to assist in the deployment of the connectivity to support their global applications. We helped design and deploy a global solution across multiple AWS regions to integrate connectivity and networking with their own DevOps processes. This was delivered as Infrastructure as Code to create a standard for the future and simplify the working processes. We maintained close contact with the customer throughout, using an Account Manager as our point of contact and conducting frequent service reviews to ensure the new service dovetailed seamlessly into the existing MIS delivery.

Now, the customer has a mature, scalable infrastructure across all its operations. We monitor it and manage upkeep to ensure that everything is operating as effectively as possible.





Get in touch

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